



E-GOVERNMENT ADVISORY COUNCIL

Montana Interactive General Manager's Report

1st, 2nd and 3rd Quarter 2013

CONTENTS

1ST, 2ND AND 3RD QUARTER 2013

Executive Summary	3
New applications this period	4
Enhancements/additions	4
Virtual Cashier Implementations	5
Conference Registration and Training implementations	5
Existing Services	6
Retired Services	11
In Development	12
In Planning/Consideration	13

CONSOLIDATED FINANCIAL REPORT

1 st , 2 nd and 3 rd Quarter 2013	14
--	----

BALANCE SHEET

1 st , 2 nd and 3 rd Quarter 2013	15
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SERVICE METRICS

Services Cost Breakdown for Transaction Fund	16
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SERVICE ACCESSES

App.mt.gov	22
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IN CLOSING	22
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1st, 2nd and 3rd Quarter 2013

Executive Summary:

2013 Non-Monetary Transactions processed to date.....	2,948,296
2013 Monetary Transactions processed to date.....	4,793,166
2013 Statutory/Rule funds collected to date.....	\$374,518,450
2013 Web visits to mt.gov services to date.. ...	5,027,859
State costs avoided by not paying development or maintenance costs.....	\$11,096,021

Projects:

19 new eGovernment services were launched during the first, second and third quarters of 2013. The services launched include the following (a detailed list of the services launched is provided on page 4):

- Yellowstone, Powell and Butte Silver-Bow Counties launched 9 additional services into the County Burn Permit
- Department of Corrections launched two services; the Victim's Registration service and a rewritten version of the Convicted Offender Network complete with mobile responsiveness
- Department of Commerce launched a Donations service for the Montana Heritage Commission
- 3 Payment Portals were launched for the Office of Public Instruction's Educator Licensure & Renewal service, the Department of Administration – Banking and Financial Institutions Division's Banking Online Database, and Department of Labor's Professional Licenses Over the Counter service.
- Department of Justice, Montana Highway Patrol launched the ePayments – Citations Roadside – in 30 additional counties.
- Department of Public Health & Human Services launched two services; an online application for the Best Beginnings Childcare Scholarship program and the Budget Reporting and Management service
- Two services were launched through the NIC/MI alliance partnership; the Department of Administration – Banking and Financial Institutions Division's Banking Online Database and the Department of Public Health & Human Services Healthcare Facility Licensing – Versa Regulation service.

In addition to the new services launched, **15** Over the Counter Payment services and **33** Conference Registration services, along with **47** enhancements/additions to existing services were also launched. The project queue lists **38** services currently being scoped, prototyped, coded or in testing and **17** in planning and consideration.

Marketing:

The Montana Prescription Drug Registry (MPDR) continues to be a tremendous success for the Department of Labor and Industry's Board of Pharmacy. With over 3.8 million prescriptions reported for more than 543,000 patients and over 74,000 searches conducted by healthcare providers, MPDR continues to help combat prescription drug abuse across Montana. This service was recently recognized nationally by the Center for Digital Government; Jill Willhoite and Director Sheila Hogan, DOA, traveled to San Francisco in September to accept the Digital Government Achievement Awards (DGAA) honorable mention on behalf of the agency.

The Department of Corrections' rewritten version of the Convicted Offender Network has been the focus of many television news stories as the mobile responsiveness makes it convenient and easy to use on any machine, including mobile devices such as smart phones and tablets.

Willhoite and Margaret Kauska, with Department of Revenue, presented the Income Tax Express Application at the Annual Federal Tax Association conference in Albuquerque NM. Willhoite and PM Melissa Begger attended and presented at the Montana County Treasurer's Association Conference in September at the Fairmont Hot Springs in MT. Willhoite attended and sponsored NIC Partner Appreciation events at the AAMVA Region IV event in Broomfield, CO in June and the AAMVA Annual International event in Scottsdale, AZ in August.

Staffing:

Montana Interactive has added a part-time position to our staff, which brings our team to 14 full-time employees and 1 part-time employee. New team members include: Aaron Nelson, Jennifer Lintner and Jason Pekovich.

New Services launched in 2013		
<u>Service</u>	<u>Agency</u>	<u>Launched</u>
Burn Permits	Yellowstone County	1/1/2013
Burn Permits Interactive Voice Response (IVR)	Yellowstone County	1/1/2013
Burn Permits Public Map	Yellowstone County	1/1/2013
Victim's Registration	Corrections	2/12/2013
Burn Permits	Powell County	3/1/2013
Burn Permits Interactive Voice Response (IVR)	Powell County	3/1/2013
Burn Permits Public Map	Powell County	3/1/2013
Burn Permits	Butte Silver-Bow	3/1/2013
Burn Permits Interactive Voice Response (IVR)	Butte Silver-Bow	3/1/2013
Burn Permits Public Map	Butte Silver-Bow	3/1/2013
Payment Portal – Educator Licensure & Renewal	Office of Public Instruction	4/17/2013
Banking Online Database (BOLD) – alliance partnership	Administration	5/13/2013
Payment Portal – Banking Online Database	Banking and Finance	5/13/2013
Donations	Commerce	5/20/2013
Payment Portal – Professional Licenses Over the Counter	Labor and Industry	6/28/2013
ePayments – Citations Roadside (30 add'l counties)	Justice	Various
Healthcare Facility Licensing – Versa Regulation - alliance partnership	Public Health	8/5/2013
Convicted Offender Network - rewrite	Corrections	9/19/2013
Best Beginnings Child-care Scholarship	Public Health	9/26/2013
Budget Reporting and Management Service	Public Health	10/29/2013

Enhancements/Additions to services in 2013		
<u>Service</u>	<u>Agency</u>	<u>Launched</u>
Business Entity Annual Reports - various functionality changes	Secretary of State	1/2/2013
Temporary Registration Permits - HTML changes	Justice	1/11/2013
Governor - Archive Record Feature - Admin	Governor	1/16/2013
Governor Apply - navigational changes to the administrative site	Governor	1/28/2013
Temporary Registration Permits - various functionality changes	Justice	1/29/2013
Vehicle History Search - various functionality changes	Justice	1/29/2013
Application to Serve - functionality change	Governor	2/4/2013
Unemployment Insurance - IP Address change	Labor and Industry	2/5/2013
Income Tax Express - Mobile -Responsive design	Revenue	2/7/2013
Recommendation - various functionality changes	Governor	2/8/2013
Burn Permits - year round burning	Jefferson County	2/15/2013
Hunting and Fishing Licenses - Email address required	Fish, Wildlife and Parks	3/4/2013
Mutual Aid - HTML changes	Administration	3/6/2013
Roadside Payments - additional 10 counties	Justice	3/21/2013
Business Entity Search - Shares Disclaimer change	Secretary of State	3/22/2013
Income Tax Express - Mobile - Native Wrapper for Android store	Revenue	3/29/2013
Mutual Aid - Frequencies change	Administration	4/4/2013
Burn Permit - Refinery changes	Yellowstone County	4/8/2013
Hunting and Fishing Licenses - Web Service changes	Fish, Wildlife and Parks	4/11/2013
Business Entity Annual Reports - address change	Secretary of State	4/30/2013
Prefilled Annual Reports - address change	Secretary of State	4/30/2013
Burn Permits - HTML changes	Powell County	5/3/2013
Burn Permits - require Lat/Long in Admin site	All counties	5/7/2013
Burn Permits - increase length of response time - IVR	All counties	5/10/2013
Temporary Registration Permits - Auto Auctions	Justice	5/10/2013
Income Tax Express - Admin Search change	Revenue	5/30/2013
Dealer Agent License Renewals - close renewals	Livestock	5/31/2013
Burn Permits - Default Burn Times	Missoula County	6/4/2013
Burn Permits - Potomac Burn Zone	Missoula County	6/4/2013
Burn Permits - Prohibit Burning by Zone	Lewis & Clark County	6/4/2013
Mutual Aid - close permits change	Administration	6/10/2013
Business Entity Search - Shares Disclaimer change	Secretary of State	6/13/2013
Mutual Aid - Blue Service change	Administration	6/20/2013

Market Permits - SABHRS change	Livestock	6/27/2013
Sheep Permits - SABHRS change	Livestock	6/27/2013
Bison Permits - SABHRS change	Livestock	6/27/2013
Prefilled Annual Reports - HTML changes	Secretary of State	7/2/2013
Business Entity Annual Reports - HTML changes	Secretary of State	7/3/2013
Sheep Permits - owner name change	Livestock	7/16/2013
Prescription Drug Registry - Admin - Law Enforcement Report	Labor and Industry	7/23/2013
Prescription Drug Registry - Public - Search History Report	Labor and Industry	7/23/2013
TankHelper - various HTML changes	Environmental Quality	7/23/2013
Prefilled Annual Reports - HTML changes	Secretary of State	7/25/2013
Business Entity Annual Reports - HB 362 changes	Secretary of State	9/26/2013
Prefilled Annual Reports - HB 362 changes	Secretary of State	9/26/2013
Business Entity Search - HB 362 changes	Secretary of State	9/26/2013
Registered Principal Search - HB 362 changes	Secretary of State	9/26/2013

Over the Counter Payment Processors in 2013

<u>Service</u>	<u>Agency</u>	<u>Launched</u>
District Court	Missoula	8/26/2013
Directories/Conference Room Rentals	MT Assoc. of Counties	9/5/2013
County Jail	Missoula	8/26/2013
Expedited Filing Fees	Secretary of State	6/1/2013
Prescription Drug Registry Search Fee	Labor & Industry	5/31/2013
Motor Vehicle, Property Tax, Etc	Park County	5/17/2013
Copies, Filings, Recordings, Searches	Ravalli County	4/16/2013
Motor Vehicle, Property Tax, Etc	Granite County	4/8/2013
Motor Vehicle, Property Tax, Records	Prairie County	4/8/2013
Motor Vehicle, Property Tax, Landfill, Public Works, Health Department, etc	Richland County	2/22/2013
Medical Association Fees	MT Medical Legal Panel	2/13/2013
Motor Vehicle, Property Tax, etc	Roosevelt Co	2/1/2013
Miscellaneous Livestock Fees	Livestock	1/11/2013
Motor Vehicle, Property Tax, etc	SweetGrass Co	1/24/2013
CLE's, Faxes, Photocopies, Invoices	MT Supreme Court	1/16/2013

Conferences and Training Registrations in 2013

<u>Service</u>	<u>Agency</u>	<u>Launched</u>
Workforce 2013	Labor and Industry	1/11/2013
Manager of Landfill Operations (MOLO)	Public Health	2/18/2013
Montana Ambassador Annual Conference	Governor	2/21/2013
Workforce 2013	Labor and Industry	2/28/2013
Building Codes Education Conference	Labor and Industry	3/11/2013
45th Annual Governor's Conference on Aging	Public Health	3/15/2013
Montana Medical Legal Panel	Environmental Quality	4/1/2013
Roosevelt County Treasurer	Labor and Industry	4/23/2013
2013 Montana DNRC Floodplain Resource Seminar	Natural Resources and Conservation	5/1/2013
Billings JSEC Annual Business Seminar: Affordable Care Act	Labor and Industry	5/1/2013
Asbestos, Meth, and Debris Management at Solid Waste Facilities Training	Environmental Quality	5/3/2013
Flathead Flood Awareness Event	Natural Resources and Conservation	5/8/2013
2013 MEDA Spring Conference	Commerce	5/8/2013
Business Services Conference	Labor and Industry	5/16/2013
Western International Forest Disease Work Conference	Natural Resources and Conservation	5/20/2013
HCT Workshop "What Montana Counties Need to Know"	MT Association of Counties	5/22/2013
Meet and Greet/Dinner with Secretary of EDA	MT Economic Development Association	5/22/2013
2013 Annual LIHTC Compliance Training	Commerce	5/31/2013
2013 Arbitration and Labor Relations Conference	Labor and Industry	6/1/2013
QAP Planning Conference	Commerce	6/4/2013

2013 MACo Annual Conference	MT Association of Counties	6/4/2013
June SAD Training	Administration	6/6/2013
Crime Prevention	Board of Crime Control	6/7/2013
Land Use Legislative Update and Subdivision Training	MT Association of Counties	6/19/2013
MEDA CRDC EDD Quarterly Meeting	Administration	7/10/2013
2013 IT Conference	MT Economic Development Association	7/15/2013
WUTMB Transfer Management Conference	Environmental Quality	7/24/2013
WUTMB Hazpower Conference	Environmental Quality	7/24/2013
MEDA 2013 Fall Conference	MT Economic Development Association	8/7/2013
MSF Annual Medical Conference	State Fund	8/7/2013
Performance Management Seminar	Labor and Industry	8/14/2013
23rd JSCE Jobs Jamboree	Labor and Industry	8/14/2013
2013 Governor's Conference on Workers' Compensation and Occupational Safety and Health	Labor and Industry	9/6/2013

Existing Services	Agency	Launched
Absentee Voter List Download	Secretary of State	9/19/2006
Agenda Request Notices	Board of Public Education	2/8/2010
Animal Health Permits	Livestock	12/30/2011
Applications and Draws	Fish, Wildlife and Parks	3/1/2004
Appointments	Governor	11/12/2004
Asbestos Accreditation Application & Renewal	Environmental Quality	11/19/2009
Asbestos Project Permitting	Environmental Quality	11/08/2013
Banking Online Database (BOLD) - alliance partnership	Administration	5/13/2013
Best Beginnings Child-care Scholarship	Public Health	9/26/2013
Bidders List	Administration	9/17/2006
Bison Permits	Livestock	1/31/2012
Brand Rerecord	Livestock	1/3/2011
Brand Rerecord IVR	Livestock	1/3/2011
Budget Reporting and Management Service	Public Health	10/29/2013
Burn Permits	Lewis & Clark County	3/2/2009
Burn Permits	Gallatin County	3/1/2010
Burn Permits	Broadwater County	3/1/2011
Burn Permits	Madison County	3/1/2011
Burn Permits	Cascade County	4/1/2011
Burn Permits	Missoula County	3/1/2012
Burn Permits	Teton County	3/1/2012
Burn Permits	Jefferson County	3/1/2012
Burn Permits	Yellowstone County	1/1/2013
Burn Permits	Powell County	3/1/2013
Burn Permits	Butte Silver-Bow	3/1/2013
Burn Permits Interactive Voice Response (IVR)	Lewis & Clark County	3/26/2009
Burn Permits Interactive Voice Response (IVR)	Gallatin County	3/1/2010
Burn Permits Interactive Voice Response (IVR)	Broadwater County	3/1/2011
Burn Permits Interactive Voice Response (IVR)	Madison County	3/1/2011
Burn Permits Interactive Voice Response (IVR)	Cascade County	4/1/2011
Burn Permits Interactive Voice Response (IVR)	Missoula County	3/1/2012
Burn Permits Interactive Voice Response (IVR)	Teton County	3/1/2012
Burn Permits Interactive Voice Response (IVR)	Jefferson County	3/1/2012
Burn Permits Interactive Voice Response (IVR)	Yellowstone County	1/1/2013
Burn Permits Interactive Voice Response (IVR)	Powell County	3/1/2013
Burn Permits Interactive Voice Response (IVR)	Butte Silver-Bow	3/1/2013

Burn Permit Public Map	Lewis & Clark County	6/2/2009
Burn Permit Public Map	Gallatin County	3/1/2010
Burn Permit Public Map	Broadwater County	3/1/2011
Burn Permit Public Map	Madison County	3/1/2011
Burn Permit Public Map	Cascade County	4/1/2011
Burn Permit Public Map	Missoula County	3/1/2012
Burn Permit Public Map	Teton County	3/1/2012
Burn Permit Public Map	Jefferson County	3/1/2012
Burn Permit Public Map	Yellowstone County	1/1/2013
Burn Permit Public Map	Powell County	3/1/2013
Burn Permit Public Map	Butte Silver-Bow	3/1/2013
Business Entity Annual Reports	Secretary of State	10/15/2003
Business Entity Annual Reports -View	Secretary of State	10/15/2003
Business Entity Certificates	Secretary of State	8/2/2001
Business Entity Search	Secretary of State	8/2/2001
Business Tax Express - Brewery	Revenue	4/29/2008
Business Tax Express - Cigarette	Revenue	1/10/2005
Business Tax Express COGS	Revenue	7/1/2004
Business Tax Express - Corporate	Revenue	1/31/2005
Business Tax Express - Credit Card Payments	Revenue	1/17/2006
Business Tax Express LFT	Revenue	4/1/2004
Business Tax Express - Liquor tax	Revenue	1/17/2006
Business Tax Express - Mineral Royalty Withholding	Revenue	4/29/2008
Business Tax Express RVT	Revenue	5/1/2004
Business Tax Express Withholding	Revenue	1/1/2004
Business Tax Express - Winery	Revenue	4/29/2008
Candidate Filing	Secretary of State	1/22/2008
Candidate Download	Political Practices	3/30/2011
Candidate Registration	Political Practices	12/12/2007
Candidate Reporting	Political Practices	12/10/2009
Candidate Search	Political Practices	3/30/2011
Candidate Upload	Political Practices	12/10/2009
Certified Copies	Secretary of State	8/1/2003
Charitable Giving Payment Processor	Administration	10/1/2007
Child Support Payments	Public Health	8/13/2007
Child Support Payment Display	Public Health	6/13/2002
Committee Download	Political Practices	3/30/2011
Committee Registration	Political Practices	3/30/2011
Committee Reporting	Political Practices	3/30/2011
Committee Search	Political Practices	3/30/2011
Committee Upload	Political Practices	3/30/2011
Commercial and Non-Commercial Registered Agent Lookup	Secretary of State	10/1/2008
Common Checkout Payment Processing solution	Administration	4/20/2012
Conference and Training Registration - rewrite	Administration	4/23/2010
Convicted Offender Network - rewrite	Corrections	9/19/2013
Continuing Education - Realty	Labor and Industry	4/4/2006
Continuing Education - Plumbers	Labor and Industry	5/9/2006
Continuing Education - Electricians	Labor and Industry	5/9/2006

Corporate Records	Secretary of State	12/3/2003
Criminal History Background Search	Justice	6/6/2007
Dealer Agent Licensing Renewal	Livestock	4/1/2010
Dealer Agent Original Licensing	Livestock	6/7/2010
Debt Collection	Revenue	7/29/2010
Donations	Historical Society	11/15/2012
Donations	Commerce	5/20/2013
Driver Practice Exam - Mobile App	Justice	7/12/2010
Driver Record Point-to-point	Justice	4/1/2002
Driver Record Search	Justice	4/8/2002
Driving Record Search - Public	Justice	6/1/2006
eBill Payment Portal Suite	Administration	12/17/2008
eBill Payment Portal	Environmental Quality	12/17/2008
End of Life Registry	Justice	2/28/2006
ePass Montana - rewrite	Administration	6/23/2013
ePayments - Citations Roadside	Justice	5/18/2010
GIS State Database Collaboration	Administration	11/18/2009
Governor Admin	Governor's Office	11/12/2004
Healthcare Facility Licensing - Versa Regulation - alliance partnership	Public Health	8/5/2013
Historical Society Memberships	Historical Society	9/1/2001
Historical Society Shopping Cart	Historical Society	1/15/2003
Hunting and Fishing Licenses - rewrite	Fish, Wildlife and Parks	12/28/2012
Income Tax Express	Revenue	3/21/2002
Income Tax Express - Mobile	Revenue	5/11/2012
Inmate Banking - Deer Lodge	Corrections	9/30/2010
Inmate Banking - MT Women's Prison	Correction	1/26/2012
Lewis and Clark County Needs Assessment	Lewis and Clark County	3/1/2005
Live Help	Labor and Industry	3/10/2010
Live Help	Commerce	5/31/2011
Live Tables - Gambling	Justice	5/1/2012
Lobbyist and Principal Search	Political Practices	1/8/2007
Lobbyist and Principal Download	Political Practices	1/8/2007
Machine and Route Owner Renewals - Gambling	Justice	4/16/2007
Market Permits	Livestock	7/21/2008
Meter Reads - Gambling	Justice	12/12/2006
Montana Connections - Prescreening	Public Health	12/8/2010
Montana Connections - Application TANF, SNAP, HMK, Medicaid	Public Health	12/8/2010
Motor Carrier Service	Transportation	10/2/2002
Nominations	Governor's Office	11/12/2004
Nursery Shopping Cart & Administrative site	Natural Resources & Conservation	9/4/2007
Nurses Aid Lookup	Public Health	7/30/2008
On Campus Housing Payments	University of Montana - Western	5/15/2012
Over the Counter Payment Processing service	Administration	10/10/2010
Parole Violators	Board of Pardons and Parole	6/1/2003
Pavement Conditions	Transportation	8/1/2005
Payment Portal - America's Professorship	University of Montana	4/25/2009
Payment Portal - Building Codes Over the Counter	Labor and Industry	10/18/2010

Payment Portal - Building Codes Online	Labor and Industry	11/22/2010
Payment Portal - Educator Licensure & Renewal	Office of Public Instruction	4/14/2013
Payment Portal - Lewis & Clark Swipes	Lewis and Clark County	11/1/2010
Payment Portal - Lobbyist Registration	Political Practices	11/25/2008
Payment Portal - Professional Licenses Online	Labor and Industry	1/31/2012
Payment Portal - Professional Licenses Over the Counter	Labor and Industry	6/28/2013
Payment Portal - TAP	Revenue	8/27/2010
Payment Portal - UM Pharmacy	University of Montana	6/19/2008
Payment Portal - UM Physical Therapy	University of Montana	2/26/2010
Payment Portal - UM Tech	University of Montana	9/11/2006
Payment Portal - Admissions Applications MT Western	University of Montana	3/5/2009
Payment Portal - Applications Application UM Helena	University of Montana	12/03/2012
Payment Processing	Missoula County	4/20/2012
Permits - Gambling	Justice	3/12/2007
Pesticide Continuing Education Credit Lookup	Agriculture	5/1/2007
Pesticide Continuing Education Training Registration	Agriculture	5/1/2007
Pesticide Reporting Tools	Agriculture	6/29/2009
Pesticide Continuing Education Credit Lookup - Private Applicators	Agriculture	7/10/2009
Pesticide Continuing Education Training Registration - Private Applicators	Agriculture	7/10/2009
Plan First - Family Planning	Public Health	4/30/2012
Pre-Filled Annual Reports	Secretary of State	2/26/2010
Prescription Drug Registry (Reporting registration)	Labor and Industry	12/16/2011
Prescription Drug Registry (Upload)	Labor and Industry	3/12/2012
Prescription Drug Registry (Search Registration)	Labor and Industry	10/1/2012
Prescription Drug Registry (Search)	Labor and Industry	10/1/2012
Prescription Drug Registry Board Portal	Labor and Industry	12/1/2012
Professional Licensee Continuing Education Course Lookup	Labor and Industry	4/4/2006
Professional Licensee Lists	Labor and Industry	1/15/2008
PSAP	Administration	10/1/2003
Radio Frequency Permitting	Administration	4/1/2004
Radiology Administration	Public Health	12/15/2004
Radiology Inspections	Public Health	15/12/2004
Radiology Registration	Public Health	11/15/2004
Recognition Award	Governor	2/26/2009
Record Search	Justice	1/1/2004
Registered Principal Name Search	Secretary of State	9/2/2003
Registered Principal Search	Secretary of State	9/2/2003
Residency Verification	Justice	4/1/2003
Search Engine	Statewide Service	7/31/2002
Security Application Scan	Secretary of State	5/18/2009
Sexual & Violent Offender Registry Downloads	Justice	1/17/2005
Sheep Permits	Livestock	7/21/2008
Shopping Cart Sales	Statewide Service	10/30/2001
State eCalendar Service	Statewide Service	5/23/2002
State MINE eCalendar	Administration	7/22/2009

Subdivisions Application	Environmental Quality	11/26/2008
Suggestion Submission	Governors Office	11/19/2004
Tank Helper - original	Environmental Quality	1/17/2006
Tank Helper II - rewrite	Environmental Quality	10/6/2009
Taxes - Gambling	Justice	3/12/2007
Temporary Registration Permits	Justice	4/1/2005
Temporary Registration Permits - Customer expansion	Justice	12/30/2005
Temporary Registration Permits - Expanded Permits and County System	Justice	4/21/2009
Temporary Registration Permits Security Interest	Justice	4/21/2009
Temporary Registration Permits Dealership Logo	Justice	11/10/2009
Temporary Registration Permits – Auto Auction		5/10/2013
Trooper Memorial Fund	Justice	12/7/2010
UI4Employers	Labor and Industry	1/10/2008
UI4Employers Phase II	Labor and Industry	8/5/2009
UI4U Claim Filing	Labor and Industry	1/15/2005
UI4U Reactivate/Reopen Claim	Labor and Industry	1/18/2005
UI4U Review Claim	Labor and Industry	1/16/2005
UI4U View 1099-G	Labor and Industry	1/17/2005
UI4U - File bi-weekly requests	Labor and Industry	4/1/2005
University Tuition Payments - UM	University of Montana	1/22/2003
University Tuition Payments - Helena	University of Montana	7/8/2010
University Tuition Payments - MT Tech	University of Montana	10/15/2005
University Tuition Payments - MT Western	University of Montana	8/2/2006
University Tuition Payments Accounting	University of Montana	7/15/2004
University of Montana -Western Shopping Cart	University of Montana	1/1/2010
Vehicle Registration Renewal	Justice	4/21/2009
Vehicle Search	Justice	4/16/2003
Vehicle Search 2	Justice	10/16/2003
Vehicle Search Public	Justice	4/13/2007
Vehicle Search State Agencies	Justice	9/13/2007
Victims Database	Justice	6/30/2010
Victim's Registration	Corrections	2/12/2013
Virtual Cashier	Statewide Service	9/1/2003
Virtual Terminal	Statewide Service	9/1/2003
Vital Records	Public Health	4/28/2011
Voter File	Secretary of State	5/29/2002
Voter File Version II	Secretary of State	10/1/2008
Voter Information and Polling Place Locator	Secretary of State	10/7/2008
Voter Information and Polling Place Locator - Mobile	Secretary of State	9/6/2012
Voter Information and Polling Place Locator - Native	Secretary of State	9/28/2012
Voter Verification	Secretary of State	6/3/2004
Voter Verification Version II	Secretary of State	4/30/2008

Retired Services	Agency	Launched
Accountability	Governor	1/12/2010
Banking and Financial Bulk Downloads	Administration	5/15/2006
Banking and Financial Lookup	Administration	10/15/2004
Civil Rights/DBE Tracker	Transportation	12/15/2001

Coloring Contest	Statewide Service	9/1/2001
Conference Registration - original service	Administration	11/1/2005
Convicted Offender Network - original service	Corrections	4/19/2002
Donate Life Montana	Labor and Industry	2/24/2009
Driver Control Record Access	Justice	7/15/2001
Educator Licensing Application	Public Instruction	4/1/2010
Educator Licensure	Office of Public Instruction	9/4/2003
Educator Licensure Lookup	Office of Public Instruction	7/27/2004
Electrical Permit	Labor and Industry	1/22/2007
Electrical Permit Lookup	Labor and Industry	8/1/2006
ePassport	Fish, Wildlife and Parks	5/30/2001
Hunting and Fishing Licenses - original service	Fish, Wildlife and Parks	4/1/2003
Income Tax Express Short Form	Revenue	1/14/2003
Organ Donation Payment Portal	Labor and Industry & Public Health	2/24/2009
Professional Licensee Lookup	Labor and Industry	12/3/2001
Professional License Renewal	Labor and Industry	11/1/2001
Professional License Renewal Specialties	Labor and Industry	11/15/2004
Professional License Renewal Admin & Display	Labor and Industry	11/1/2005
Searchable Properties Service	Governor's Office of Economic Opportunity	8/6/2002
UCC Bulk Data	Secretary of State	5/31/2004
UCC Copies	Secretary of State	5/10/2004
UCC Filings	Secretary of State	11/1/2003
UCC Searches	Secretary of State	5/10/2004
Underground Storage Tank - original service	Environmental Quality	1/17/2006
Yellowstone Service Security	Yellowstone County	5/15/2003

Services In Development	Agency	Status	Projected Launch
Payment Processor - Unemployment Insurance	Labor and Industry	Development	Q4 2013
Payment Processor - eStop Licensing	Revenue	Development	Q4 2013
Reconciliation Utility	Secretary of State	Data Gathering	Q4 2013
Water Rights Permit	Natural Resources	Development	Q4 2013
Premium Customized Payment solution	State Fund	Development	Q4 2013
Made in Montana	Public Health	Testing	Q4 2013
Aircraft Registration and Renewal	Transportation	Data Gathering	Q4 2013
Pilot Registration and Renewal	Transportation	Data Gathering	Q4 2013
Vocational Rehabilitation	Public Health	Development	Q4 2013
Healthcare Facility Licensing Solution	Public Health	Development	Q4 2013
Lien Perfection and Release	Justice	Data Gathering	Q4 2013
Child and Adolescent Needs and Strengths	Public Health	Development	Q4 2013
Shopping Cart	Fish, Wildlife & Parks	Testing	Q4 2013
Victim's Database enhancements	Justice	Testing	Q4 2013
Montana Prescription Drug Registry - Compliance Audit Report	Labor and Industry	Data Gathering	Q1 2014
Visitor Registration	Corrections	Data Gathering	Q1 2014
Cute Chat/ Live Help	Labor and Industry	Testing	Q1 2014
Montana Connections - ACA enhancements	Public Health	Development	Q1 2014
Tax Tracker	Revenue	Testing	Q1 2014

Loans and Grants - Courtesy Car	Transportation	Prototype	Q1 2014
Nurses Aide Licensing Solution	Public Heath	Data Gathering	Q1 2014
Veteran's Designation	Justice	Development	Q1 2014
Vital Records - enterprise solution	Public Heath	Development	Q1 2014
ePayments - Roadside Citations - add't counties	Justice	Development	Q1 2014
Temporary Registration Permtis - Fleet Rentals	Justice	D	Q2 2014
Montana Prescription Drug Registry - various enhancements	Labor and Industry	Work Order	Q2 2014
Memberships	Commerce	Data Gathering	Q2 2014
Montana Safety Assessment & Management System (MSAMS)	Public Heath	Development	Q2 2014
Budget Status Reporting - Phase II	Public Heath	Data Gathering	Q2 2014
Burn Permits, IVR, Public Mapping	Flathead County	Testing	Q2 2014
Meth Cleanup Certification	Environmental Quality	Data Gathering	Q3 2014
Payment Processor - UM Resident Housing	University of Montana	Work Order	Q3 2014
Payment Processor - MPERA	Administration	Work Order	Q3 2014
Mutual Aid rewrite	Administration	Work Order	Q3 2014
Product Registration	Agriculture	Development	Q4 2014
Medical Marijuana Patient Registration	Public Heath	Development	Unknown
Medical Marijuana Patient Renewal	Public Heath	Development	Unknown
Contract Management	Health and Human Services	Work Order	Unknown

<u>In Planning and Consideration Service</u>	<u>Agency</u>
Burn Permits, IVR, Mapping	Stillwater County
Burn Permits, IVR, Mapping	Lincoln County
Burn Permits, IVR, Mapping	Granite County
Burn Permits, IVR, Mapping	Big Horn County
Burn Permits, IVR, Mapping	Chouteau County
Sentencing Information	Corrections
Lien Filings	Justice
Payment Portal	Justice
Parking Commission Vehicle Records	Justice
Shopping Cart	Corrections
Corporate Monitoring	Secretary of State
Business Checklist	Administration
Local Government	Administration
Payment Processing	Transportation
Brand Liens	Livestock
Socrata	Administration
Burn Permits Mobile Activation Native app	Lewis & Clark County

CONSOLIDATED FINANCIAL REPORT

-Unaudited report-

INCOME STATEMENT

MONTANA INTERACTIVE

01/01/2013-09/30/2013

Operating revenues:

Operating revenue	\$ 9,016,283
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Interest Income	0
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Total Revenues:	9,016,283
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Costs of Revenues:

Remittance to the state	2,688,860
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Total Cost of Revenues	2,688,860
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Net Revenue:	\$ 6,327,423
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<i>Credit/debit card & merchant bank fees</i>	<i>1,144,896</i>
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<i>Infrastructure and communications costs</i>	<i>39,557</i>
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<i>Operating expenses</i>	<u><i>2,927,369</i></u>
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Total Operating expenses	-4,111,822
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Operating income (loss)	2,215,601
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Provision for tax	-872,594
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Net Income (Loss)	\$ 1,343,007
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MONTANA INTERACTIVE, LLC**Balance Sheet****September 30, 2013**

	<u>September 30, 2013</u>
Assets	
Current assets	
Cash and cash equivalents	\$ 2,377,037
Receivables (net)	1,328,104
Other current assets	364,179
Total current assets	<u>4,069,320</u>
Noncurrent assets	
Long-term investments	-
Capital assets:	
Buildings/improvements	-
Furniture and fixtures	33,591
Equipment	238,196
Software	66,162
Intangible Assets	-
Less accumulated depreciation	<u>(199,874)</u>
Total capital assets	138,076
Deferred income taxes	0
Total noncurrent assets	<u>138,076</u>
Total assets	<u>\$ 4,207,396</u>
Liabilities	
Current liabilities	
Accounts payable	\$ 1,347,865
Accrued expenses	122,672
Estimated insurance payable	-
Compensated absences payable	-
Total current liabilities	<u>1,470,537</u>
Noncurrent liabilities	
Deferred income taxes, net	2,824,426
Intercompany activity	(1,600,051)
Lease/installment purchase payable	-
Estimated insurance claims	-
Compensated absences payable	-
Total noncurrent liabilities	<u>2,694,912</u>
Total liabilities	<u>2,755,345</u>
Member's equity	
Total member's equity	<u>1,452,051</u>
Total liabilities and member's equity	<u>\$ 4,207,396</u>

Services Cost Breakdown for Transaction Fund

The information below is presented to show the hours spent on developing and maintaining the services that have been built thus far. The chart is for informational purposes only - the agencies for which the services were built were not charged for the development or maintenance. The hours represented below do not contain hours for help desk, hosting, accounting support, marketing, and more.

Service Name	Technical Hours	Project Mngmt Hours	Total Production Costs	2013 Maintenance	Total Maintenance Costs
Absentee Voter List Download	35 x \$65	28 x \$65	\$4,095	\$ -	\$520
Accountability	20 x \$90	12 x \$90	\$2,880	\$ -	\$360
Agenda Requests	82 x \$90	33 x \$90	\$10,350	\$ -	\$0
Animal Health	68.5 x \$100	40.75 x \$100	\$10,925	\$ 678.00	\$4,050
Applications and Draws	750 x \$65	120 x \$45	\$54,150	\$ -	\$27,665
Appointments	80 x \$65	40 x \$45	\$7,000	\$ 5,529.00	\$16,632
Asbestos Accreditation Application & Renewal	614 x \$90	270 x \$90	\$79,560	\$ 410.00	\$11,220
Asbestos Project Permitting	432 x \$100	400 x \$100	\$16,797	\$ 75.00	\$75
Banking and Financial Download	79 x \$65	69 x \$65	\$8,240	\$ -	\$627
Banking and Financial Lookup	96 x \$65	77 x \$45	\$9,705	\$ -	\$6,523
Best Beginnings Childcare Scholarship	1100 x \$104	114 x \$104	\$121,400	\$ -	\$0
Bidder's List	363 x \$65	299 x \$65	\$43,030	\$ 250.00	\$14,452
Bison Permits	16 x \$100	11.25 x \$100	\$2,725	\$ 478.00	\$528
Brand Rerecords	262 x 90	130 x 90	\$35,280	\$ -	\$34,432
Brand Rerecord IVR	10 x \$100	20 X \$100	\$3,000	\$ -	\$0
Budget Reporting and Management Service	463 x \$100	200 x \$100	\$63,600		\$0
Burn Permits Lewis & Clark County (L&C)	223.15 x \$85	200 x \$85	\$10,298	\$ 4,128.00	\$151,386
Burn Permits Interactive Voice Response (L&C)	85.5 x \$85	20 x \$85	\$8,968	\$ -	\$4,281
Burn Permits Public Map (L&C)	15 x \$85	5 x \$85	\$1,700	\$ -	\$5,450
Burn Permits, Map, IVR Gallatin County (GC)	152 x \$90	55 x \$90	\$11,070	\$ -	See L&C
Burn Permits, Map, IVR Madison County (MAC)	100 x \$90	29 X \$90	\$9,090	\$ -	See L&C
Burn Permits, Map, IVR Broadwater County (BWC)	150 x \$90	79 X \$90	\$20,610	\$ -	See L&C
Burn Permits, Map, IVR Cascade County (CC)	100 x \$90	29 x \$90	\$11,610	\$ -	See L&C
Burn Permits, Map, IVR Teton County (TC)	34.5 x \$100	25.5 x \$100	\$6,000	\$ -	See L&C
Burn Permits, Map, IVR Jefferson County (JC)	38 x \$100	20.5 x \$100	\$5,850	\$ -	See L&C
Burn Permits, Map, IVR Missoula County (MC)	241.5 x \$100	60.75 x \$100	\$30,225	\$ -	See L&C
Burn Permits, Map, IVR Yellowstone County (YC)	34.5 x \$100	25.5 x \$100	\$6,000	\$ -	See L&C

Burn Permits, Map, IVR Powell County (PC)	38 x \$100	20.5 x \$100	\$5,850	\$ -	See L&C
Burn Permits, Map, IVR Butte Silver-Bow (BSB)	34.5 x \$100	25.5 x \$100	\$6,000	\$ -	See L&C
Business Entity Annual Report	1202 x \$105	408 x \$85	\$160,890	\$ 7,775.00	\$199,915
Business Entity Search	430 x \$105	160 x \$85	\$58,750	\$ 8,748.00	\$78,657
Business Tax Express - COGS	80 x \$65	20 x \$45	\$6,100	\$ -	\$4,202
Business Tax Express - LFT	40 x \$65	10 x \$45	\$5,675	\$ -	\$4,882
Business Tax Express - RVT	80 x \$65	25 x \$45	\$6,325	\$ -	\$4,882
Business Tax Express - Cigarette	90 x \$65	10 x \$45	\$6,300	\$ -	\$4,967
Business Tax Express - Corporate	40 x \$65	10 x \$45	\$3,050	\$ -	\$4,642
Business Tax Express - Credit Cards	176 x \$65	10 x \$45	\$11,890	\$ -	\$0
Business Tax Express - Liquor	80 x 65	10 x \$45	\$5,650	\$ -	\$2,527
Business Tax Express - Withholding	323 x \$105	98 x \$85	\$0	\$ 2,190.00	\$196,048
Business Tax Express – Brewery	27 x \$85	14 x \$85	\$3,485	\$ -	\$200
Business Tax Express – Winery	27 x \$85	14 x \$85	\$3,485	\$ -	\$200
Business Tax Express – Mineral Royalty Withholding	27 x \$85	14 x \$85	\$3,485	\$ -	\$23,044
Candidate Filing	260 x \$85	184.5 x \$85	\$37,783	\$ 580.00	\$43,665
Candidate Download	81 x 75	37 x 75	\$0	\$ -	\$5,860
Candidate Registration	165 x \$75	83 x \$75	\$0	\$ -	\$28,398
Candidate Reporting	160 x \$75	79 x \$75	\$0	\$ 3,255.00	\$78,257
Candidate Search	81 x 75	37 x 75	\$35	\$ -	\$9,660
Candidate Upload	160 x \$75	79 x \$75	\$0	\$ -	\$24,452
Certified Copies	119 x \$105	59 x \$85	\$17,510	\$ -	\$24,202
Charitable Giving Payment Processor	47 x \$75	9 x \$75	\$4,200	\$ -	\$2,300
Child Support Payments	427 x \$75	341 x \$75	\$57,600	\$ 5,791.00	\$25,188
Child Support Payment Display	466 x \$105	188 x \$85	\$64,910	\$ -	\$5,873
Civil Rights/DBE Tracker	140 x \$105	70 x \$85	\$20,650	\$ -	\$3,360
Coloring Contest	80 x \$105	80 x \$85	\$15,200	\$ -	\$2,040
Committee Download	84 x \$75	39 x \$75	\$9,225	\$ -	\$0
Committee Registration	817 x 75	384 x 75	\$90,075	\$ -	\$5,850
Committee Reporting	817 x 75	384 x 75	\$63,075	\$ 2,000.00	\$17,505
Committee Search	84 x \$75	39 x \$75	\$9,225	\$ -	\$663
Committee Upload	817 x 75	384 x 75	\$90,075	\$ -	\$0
Commercial and Non- Commercial Registered Agent Lookup	198 x \$85	120 x \$85	\$27,030	\$ -	\$1,170
Conference Registration	1402 x 65	530 x \$45	\$114,980	\$ 6,119.00	\$77,379
Continuing Education – Electricians	129 x \$65	87 x \$45	\$12,300	\$ 500.00	\$17,190
Continuing Education – Plumbers	130 x \$65	87 x \$45	\$12,365	\$ 500.00	\$11,348
Continuing Education - Realty	746 x \$65	367 x \$45	\$65,005	\$ 500.00	\$33,984

Convicted Offender Network - original	390x \$105	160 x \$85	\$54,550	\$	230.00	\$65,112
Convicted Offender Network - rewrite	394 x \$100	103 x \$100	\$49,700	\$	-	\$0
Corporate Records	157 x \$105	102 x \$85	\$25,155	\$	600.00	\$2,922
Criminal History Background Search	548 x \$75	348 x \$75	\$58,240	\$	1,950.00	\$26,047
Dealer Agent Licensing Application	83 x \$90	30 x \$90	\$10,170	\$	-	\$180
Dealer Agent Licensing Renewal	91 x \$90	30 x \$90	\$10,890	\$	792.00	\$1,287
Debt Collection	139 x \$90	52 x \$90	\$17,191	\$	879.00	\$2,339
Driver Practice Exam Mobile	24 x \$90	6 x \$90	\$2,700	\$	-	\$0
Donate Life Montana	62 x \$85	40 x \$85	\$0	\$	-	\$405
Donations - Historical Society	39 x \$100	15 x \$100	\$5,400	\$	-	\$0
Donations - Commerce	51 x \$100	36 x \$100	\$8,700	\$	-	\$0
Driver Control Record Access	470 x \$105	160 x \$85	\$62,950	\$	150.00	\$166,188
	340 x \$105	160 x \$85	\$49,300	\$	2,300.00	\$92,715
Driver Record Search	202 x \$65	178 x \$45	\$21,140	\$	4,200.00	\$17,995
Driver Record Search Public	121 x \$85	45 x \$85	\$14,110	.		\$610
eBill Payment Portal Suite	See eBill	See eBill	See eBill	\$	-	\$0
eBill Payment Portal						
Educator Licensing Application	390 x \$90	127 x \$90	\$46,530	\$	2,150.00	\$6,873
	262 x \$105	136 x \$85	\$39,070	\$	775.00	\$46,252
Educator Licensure	146 x \$105	72 x \$85	\$21,450	\$	-	\$1,095
Educator Licensure Lookup	381 x \$65	251 x \$65	\$41,080	\$	-	\$10,564
Electrical Permits	125.3 x 65	106 x \$65	\$19,805	\$	-	\$386
Electrical Permit Lookup	96.5 x \$65	73 x \$45	\$9,558	\$	-	\$6,672
End of Life Registry	1280 x \$65	710 x \$65	\$129,350	\$	7,956.00	\$92,571
ePass Montana - original service	1276 x \$100	176 x \$100	\$145,200	\$	-	\$0
ePass Montana - rewrite	320 x \$105	220 x \$85	\$52,300	\$	-	\$17,850
ePassport						
ePayments - Citations						
Roadside	80 x \$90	82 x \$90	\$14,580	\$	1,150.00	\$11,848
GIS State Database						
Collaboration	18 x \$85	5 x \$85	\$0	\$	-	\$0
Governor Admin	60 x \$65	20 x \$45	\$4,800	\$	-	\$16,570
Historical Society	472 x \$105	182 x \$85	\$65,625	\$	1,518.00	\$26,977
Memberships	156 x \$105	119 x \$85	\$26,495	\$	-	\$25,982
Historical Society Shopping Cart	2201 x 105	842 x \$85	\$302,675	\$	-	\$396,928
Hunting and Fishing Licenses	1029 x \$100	750 x \$100	\$177,900	\$	30,613.00	\$30,613
Hunting and Fishing Licenses 2.0	378 x \$105	162 x \$85	\$53,460	\$	6,693.00	\$92,556
Income Tax Express	100 x \$100	70 x \$100	\$17,000	\$	-	\$750
Income Tax Express - Mobile	251 x \$105	142 x \$85	\$38,425	\$	-	\$0
Income Tax Express Short Form						

Inmate Banking - Deer Lodge & MT Women's Prison	244 x \$90	164 x \$90	\$36,720	\$ 1,875.00	\$6,653
Live Help - Labor & Industry	6 x \$90	7 x \$90	\$870	\$ -	\$0
Live Help - Commerce	0	9.25 x \$100	\$425	\$ -	\$4,048
	180 x				
Live Tables - Gambling	\$100	100 x \$100	\$28,000	\$ -	\$950
Lobbyist & Principal Search/Download	160 x \$65	59 x \$65	\$0	\$ 800.00	\$20,024
Market Permits	109 x \$85	40 x \$85	\$12,665	\$ 958.00	\$10,043
Meter Reads - Gambling	315 x \$65	191 x \$65	\$32,890	\$ -	\$24,944
Montana Connections – Prescreening	See Application	See Application	\$0	\$ -	\$0
Montana Connections – Application TANF, SNAP, HMK, Medicaid	2059 x \$90	644 x \$90	\$0	\$ -	\$19,518
	160 x				
Motor Carrier Service	\$105	80 x \$85	\$23,600	\$ -	\$18,347
Nominations	30 x \$65	10 x \$45	\$2,400	\$ 687.00	\$7,835
Nursery Shopping Cart and Administrative Site	235 x \$75	169 x \$75	\$30,300	\$ 750.00	\$7,033
Nurses Aid Lookup	26 x \$85	18 x \$85	\$3,740	\$ -	\$340
Organ Donation Payment Portal	21 x \$85	9 x \$85	\$0	\$ -	\$0
Parole Violators	36 x \$105	14 x \$85	\$4,970	\$ -	\$1,165
Pavement Conditions	107 x \$65	55 x \$45	\$9,430	\$ 3,674.00	\$12,477
Payment Processor			\$0	\$ -	\$41,805
Payment Portal – America's Professorship UM	22 x \$85	35 x \$85	\$4,845	\$ -	\$810
Payment Portal - Banking Online Database	14 x \$100	65 x \$100	\$7,900	\$ -	\$0
Payment Portal – Building Codes Over the Counter	296 x \$90	246 x \$90	\$48,690	\$ 924.00	\$58,932
Payment Portal – Building Codes Online	See OTC	See OTC	See OTC	\$ -	\$0
Payment Portal - Educator Licensure & Renewal				\$ 750.00	\$750
Payment Portal – Lewis & Clark Swipes	-	-	\$0	\$ -	\$0
Payment Portal – Lobbyist Registration	37 x \$85	20 x \$85	\$4,845	\$ -	\$1,620
Payment Portal - Professional Licensing Online	See OTC	See OTC	See OTC	\$ 3,632.00	\$11,632
Payment Portal - Professional Licenses Over the Counter	24 x \$100	9 x \$100	\$3,300	\$ -	\$0
Payment Portal - TAP	25 x \$90	17 x \$90	\$3,780	\$ -	\$2,418
Payment Portal – UM Pharmacy	24 x \$85	9 x \$85	\$2,805	\$ -	\$220
Payment Portal – UM Physical Therapy	24 x \$90	15 x \$90	\$3,510	\$ -	\$100
Payment Portal – UM Tech	21.8 x \$65	24 x \$65	\$2,977	\$ -	\$1,509
Payment Portal - Admissions Application MT Western	35 x \$85	20 x \$85	\$4,675	\$ -	\$250
Payment Portal - Applications Application UM Helena	0	29 x \$100	\$2,900	\$ -	\$0
Payment Processing - Missoula County	44 x \$100	164 x \$100	\$20,800	\$ -	\$1,200

Permits – Gambling	410 x \$65	140 x \$65	\$35,750	\$ 750.00	\$14,167
Pesticide Continuing Education Credit Lookup and Training Registration	432 x \$65	337 x \$45	\$0	\$ -	\$19,287
Pesticide Continuing Education Credit Lookup and Training Registration – Private Applicators	-	-	\$0	\$ 1,612.00	\$2,062
Pesticide Reporting Tool	72 x \$85 600 x	69 x \$85	\$11,985	\$ -	\$605
Plan First - Family Planning	\$100	255 x \$100	\$0	\$ -	\$100
Pre-Filled Annual Reports	192 x \$90	72 x \$90	\$23,760	\$ 6,207.00	\$15,462
Prescription Drug Registry (Registration, Upload)	1917.50 x \$100	133.25 x \$100	\$205,075	\$ 10,570.00	\$75,570
Prescription Drug Registry (Search)	500 x \$100	310 x \$100	\$81,000	\$ 8,344.00	\$8,344
Prescription Drug Registry (Search Registration)	85 x \$100	32 x \$100	\$11,700	\$ 150.00	\$150
Prescription Drug Registry Board Portal (Admin)	250 x \$100	100 x \$100	\$350,000	\$ 2,500.00	\$2,500
Professional License admin and display	20 x \$65	40 x \$45	\$4,700	\$ -	\$260
Professional License Renewal	369 x \$105	876 x \$85	\$113,205	\$ -	\$476,649
Professional License Renewal Specialties	190 x \$35	70 x \$45	\$15,500	\$ -	\$2,320
Professional Licensee Lists	108 x \$75	73 x \$75	\$13,575	\$ -	\$12,606
Professional Licensee Lookup	257 x \$105	140 x \$85	\$38,885	\$ -	\$24,688
PSAP	39 x \$105 181 x	14 x \$85	\$0	\$ -	\$12,398
Radio Frequency Permitting	\$105	106 x \$85	\$28,015	\$ -	\$19,665
Radiology Administration	288 x \$65	38 x \$45	\$20,430	\$ -	\$6,305
Radiology Inspections	359 x \$65	23 x \$45	\$24,370	\$ -	\$2,605
Radiology Registration	341 x \$65	237 x \$45	\$32,830	\$ -	\$8,695
Recognition Award	40 x \$85 232 x	9 x \$85	\$4,165	\$ 104.00	\$5,054
Record Search	\$105 712 x	10 x \$85	\$25,210	\$ -	\$11,964
Registered Principal Search	\$105	316 x \$85	\$101,620	\$ 1,740.00	\$52,823
Renewals – Gambling	80 x \$65	15 x \$65	\$6,175	\$ 8,476.00	\$33,991
Residency Verification	12 x \$105	2 x \$85	\$1,430	\$ -	\$4,185
Search Engine	-	-	\$13,625	\$ -	\$63,635
Searchable Properties Service	160 x \$105	80 x \$85	\$0	\$ -	\$4,395
Security Application Scan	-	-	\$350	\$ -	\$200
Sheep Permits	98 x \$75 300 x	41 x \$75	\$11,815	\$ 890.00	\$6,918
Shopping Cart Sales	\$105 330 x	100 x \$85	\$40,000	\$ 1,200.00	\$66,700
State eCalendar Service	\$105	150 x \$85	\$47,400	\$ 950.00	\$59,912
State MINE eCalendar	34 x \$85 1558 x	16 x \$85	\$4,250	\$ -	\$90
Subdivision Application	\$65	662 x \$65	\$0	\$ -	\$9,168
Suggestion Submission	70 x \$65	25 x \$45	\$5,675	\$ -	\$5,197
Sexual & Violent Offender Registry Download	176 x \$65	116 x \$45	\$16,660	\$ -	\$2,735
Tank Helper	519 x \$65	174 x \$65	\$0	\$ -	\$8,938
Tank Helper II	668 x \$90	378 x 90	\$0	\$ 6,022.00	\$14,942

Taxes – Gambling	108 x \$65	38 x \$65	\$9,490	\$ -	\$26,255
Temporary Registration Permits	1,921 x \$65	686 x \$45	\$155,735	\$ 26,137.00	\$289,302
Temporary Registration Permits - Customer Expansion	437 x \$65	402 x \$45	\$46,495	\$ -	\$125,535
Temporary Registration Permits- Expanded Permits and County System	-	-	See Temporary Registration Permits	\$ -	\$0
Temporary Registration Permits Security Interest	-	-	See Temporary Registration Permits	\$ -	\$0
Temporary Registration Permits Dealership Logo	See TRP	25 x \$90	\$2,250	\$ 1,075.00	\$1,505
Trooper Memorial Fund	25 x \$90	32 x \$90	\$5,130	\$ -	\$0
UCC Bulk Data	166 x \$105	70 x \$85	\$23,380	\$ 75.00	\$10,736
UCC Filings	1181 x \$65	1168 x \$45	\$129,325	\$ 725.00	\$30,404
UCC Search	563 x \$105	356 x \$85	\$89,375	\$ 2,675.00	\$52,251
UI4Employers	885 x \$65	716 x \$45	\$0	\$ 429.00	\$23,762
UI4Employers Phase II	915 x \$75	364 x \$75	\$44,451	\$ -	\$0
UI4U Claim Filing	1810 x \$65	405 x \$45	\$0	\$ 13,412.00	\$152,370
University of Montana – Western Shopping Cart	See Shopping Cart	See Shopping Cart	See Shopping Cart		\$0
University - On Campus Housing Payments - Western	30 x \$100	18 x \$100	\$4,775		\$200
University Tuition Payments	290 x \$105	208 x \$85	\$48,130	\$ 1,973.00	\$71,052
University Tuition Payments - Helena	70 x \$90	29 x \$90	\$8,910	\$ 1,154.00	\$3,694
University Tuition Payments - MT Tech	71 x \$65	39 x \$45	\$6,370	\$ 726.00	\$5,953
University Tuition Payments – Western	92 x \$65	43 X \$65	\$8,775	\$ 125.00	\$5,357
University Tuition Payments Accounting	88 x \$65	20 x \$45	\$6,620	\$ -	\$8,678
Vehicle Registration Renewal	271 x \$85	253 x \$85	\$44,540	\$ 5,267.00	\$63,148
Vehicle Search	310 x \$105	165 x \$85	\$46,575	\$ 2,817.00	\$181,017
Vehicle Search Public	See Vehicle Search	See Vehicle Search	See Vehicle Search	\$ -	\$0
Vehicle Search State Agencies	See Vehicle Search	See Vehicle Search	See Vehicle Search	\$ -	\$0
Vehicle Search TRP	See Vehicle Search	See Vehicle Search	See Vehicle Search	\$ -	\$0
Virtual Cashier	216 x \$105	116 x \$85	\$32,540	\$ -	\$26,235
Victim's Database	555 x \$90	555 x \$90	\$0	\$ 23,180.00	\$115,250
Victim's Registration	320 x \$100	175 x \$100	\$49,500	\$ -	\$0
Virtual Terminal	264 x \$105	124 x \$85	\$38,260	\$ 24,929.00	\$113,549

Vital Records	1501 x \$125	174 x \$90 750 x \$125	\$216,080	\$ 5,388.00	\$61,393
Voter File	345 x \$105	161 x \$85	\$49,910	\$ 5,122.00	\$42,527
Voter File Version II	345 x \$85	207 x \$85	\$47,685	\$ -	\$2,464
Voter Information and Polling Place Locator	136 x \$85	90 x \$85	\$0	\$ -	\$14,671
Voter Information and Polling Place Locator - Mobile	173 x \$100	86 x \$100	\$25,900	\$ 1,924.00	\$3,174
Voter Information and Polling Place Locator - Native	88 x \$100 179 x \$105	44 x \$100	\$13,200	\$ -	\$500
Voter Verification	109 x \$85	78 x \$85	\$25,425	\$ -	\$4,040
Voter Verification Version II	44 x \$105	55 x \$85	\$13,940	\$ -	\$1,785
Yellowstone Service Security		-	\$0	\$ -	\$1,515

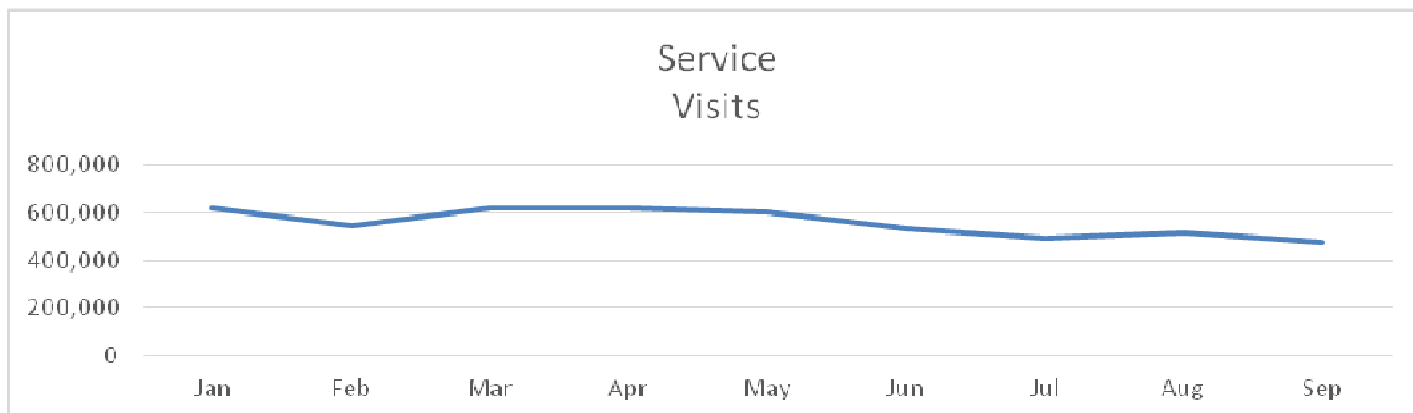
			Total Production Costs	2013 Maintenance	Total Maintenance Costs
			\$5,966,793	\$292,160	\$5,129,228

Costs represent total for the life of the service. This work is provided at no cost to the state. Agency funded projects are represented as \$0 under Total Production Costs, but may accrue costs under the transaction funded model for maintenance and enhancements throughout the life of the service.

NOTE: Projected development and project management costs have changed from \$105 and \$85 to \$65 and \$45, then to the same fee for both the development and project teams that started at \$65 then \$75 to \$85, \$90, \$100 and to \$104 respectively. These costs are based on the rates charged by State of Montana Information Technology Services Division, and are re-evaluated yearly. These costs are generally significantly below market value rates.

SERVICE ACCESSES

app.mt.gov (mt.gov Online Services)



Services with highest visits on app.mt.gov for 2013

Service

Unemployment Insurance Filing	1,407,336
ePass Montana	560,280
Convicted Offender Network	443,225
Business Entity Search	301,292
Child Support Payment Display	298,038
Temporary Registration Permit	200,377
Hunting and Fishing Licenses	105,510

Service Accesses

Month	Visits 2012	Visits 2013
January	541,577	621,228
February	547,631	544,312
March	656,102	621,426
April	629,061	617,861
May	602,030	601,957
June	570,362	533,350
July	484,761	491,985
August	522,920	518,113
September	469,924	477,627
October	556,956	
November	576,257	
December	480,724	
Total	6,638,305	5,027,859



IN CLOSING

As always, I welcome your thoughts and feedback.

I can be reached at 449-3468 xt 227 or email at jwillhoite@mt.gov

Respectfully Submitted,
Jill Willhoite
General Manager